

MATRIX SOFTWARE INSTALLATION GUIDE

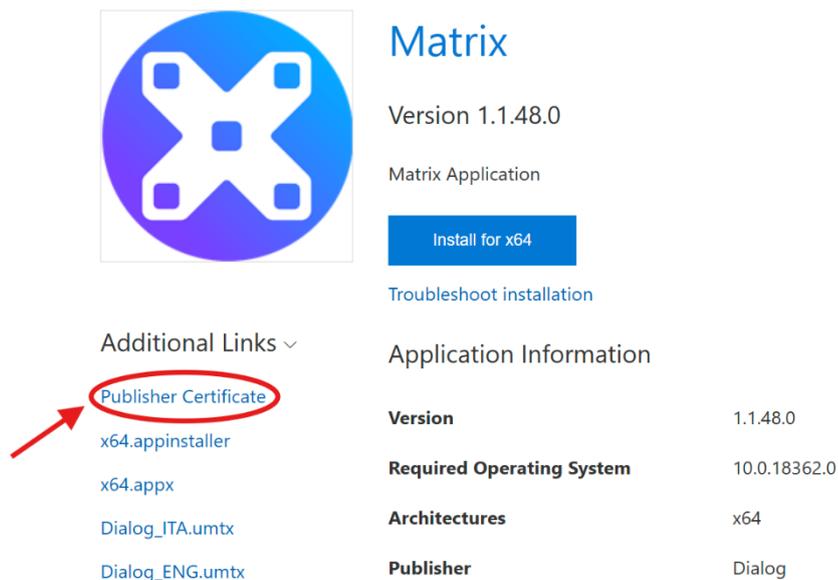
1. Install all necessary software

1. [CallCenter](#)
2. [FlyCapture 2.13.3.61 x64](#) (only necessary for Matrix with Deye v2)
3. [SpinnakerSDK FULL 3.1.0.79 x64](#) (only necessary for Matrix with Deye v3)
4. [eyetechquickglanceinstaller17.09.20.93.exe](#) (only necessary for Matrix with TM5)

2. Install certificate for Matrix

To install Matrix, you must install a software trustworthiness certificate. This certificate must be installed on each device where you want to install Matrix software.

1. The first thing to do is to navigate on [Matrix \(matrix-app.azurewebsites.net\)](https://matrix-app.azurewebsites.net)
2. Download the [publisher certificate](#) in .zip format:



Matrix
Version 1.1.48.0
Matrix Application
[Install for x64](#)
[Troubleshoot installation](#)

Additional Links ▾

- [Publisher Certificate](#)
- [x64.appinstaller](#)
- [x64.appx](#)
- [Dialog_ITA.umtx](#)
- [Dialog_ENG.umtx](#)

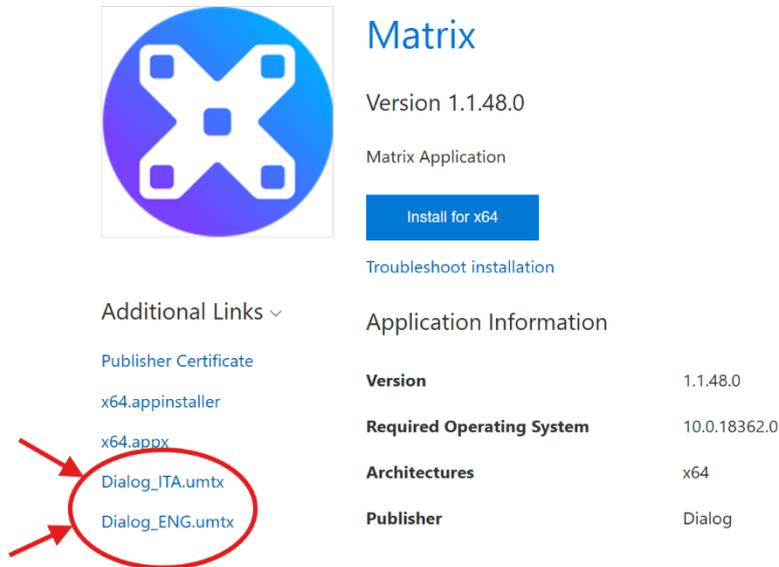
Application Information

Version	1.1.48.0
Required Operating System	10.0.18362.0
Architectures	x64
Publisher	Dialog

3. Unzip the certificate.zip folder and double click on extracted "install_certificate.exe"
4. Press Enter
5. Finish

3. Download Matrix User

Download the user .umtx file that you want from one of those links:



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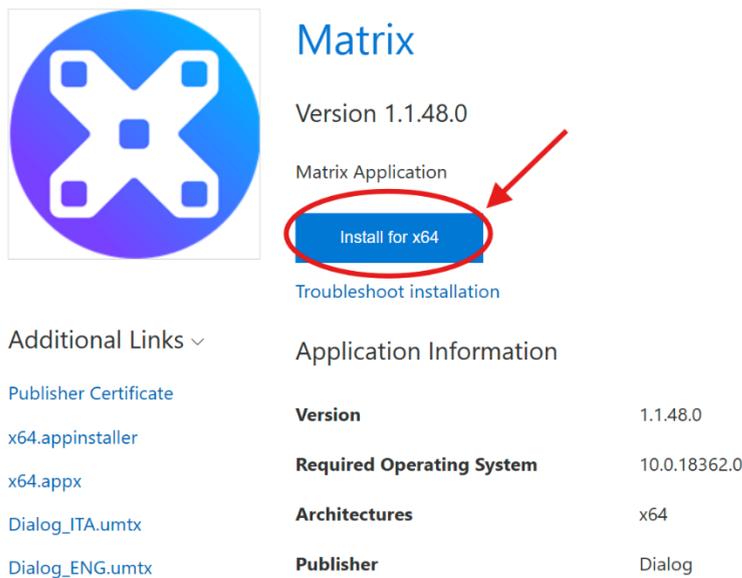
- [Publisher Certificate](#)
- [x64.appinstaller](#)
- [x64.appx](#)
- [Dialog_ITA.umtx](#)
- [Dialog_ENG.umtx](#)

Application Information

Version	1.1.48.0
Required Operating System	10.0.18362.0
Architectures	x64
Publisher	Dialog

4. Install Matrix Software

Once the certificate has been installed, download the software installation package from [Matrix \(matrix-app.azurewebsites.net\)](https://matrix-app.azurewebsites.net)



Matrix
Version 1.1.48.0
Matrix Application

[Install for x64](#)

[Troubleshoot installation](#)

Additional Links ▾

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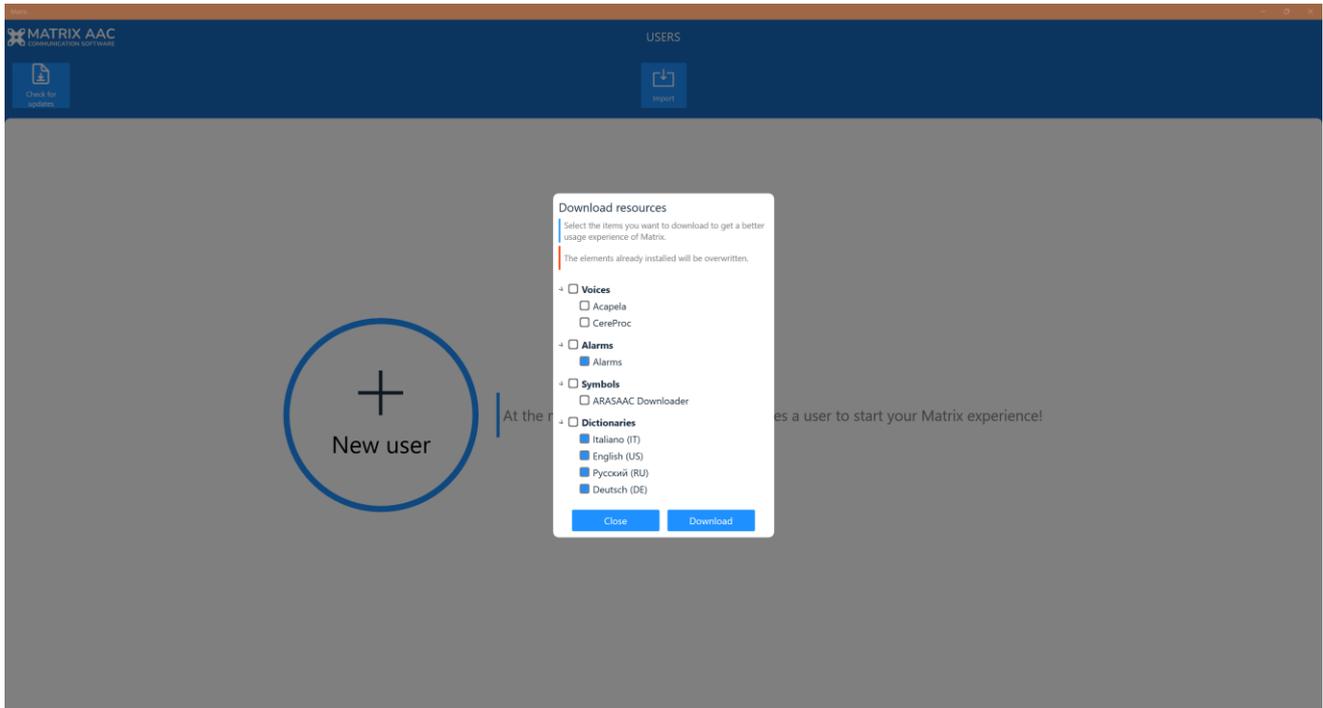
Application Information

Version	1.1.48.0
Required Operating System	10.0.18362.0
Architectures	x64
Publisher	Dialog

Once you have downloaded the “.appinstaller Matrix Application_x64” file, you can open it and it will automatically check whether the app is already installed and therefore to be updated, or if it is not. Then continue with the installation.

5. Additional resources

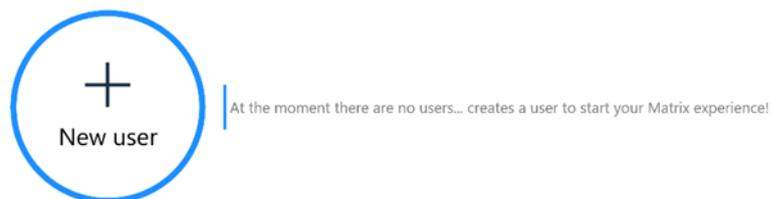
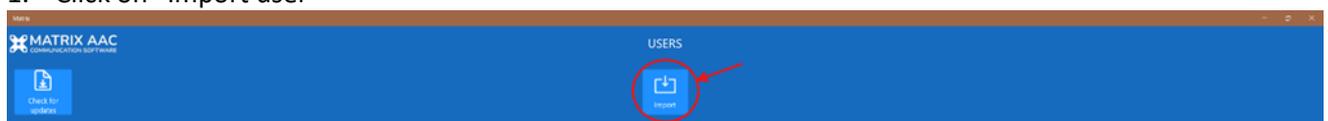
Once Matrix is installed for the first time, it will ask automatically if you want to download and install additional resources like Voices, Alarms, Symbols and Dictionaries. The last are used in combination with the prediction engine.



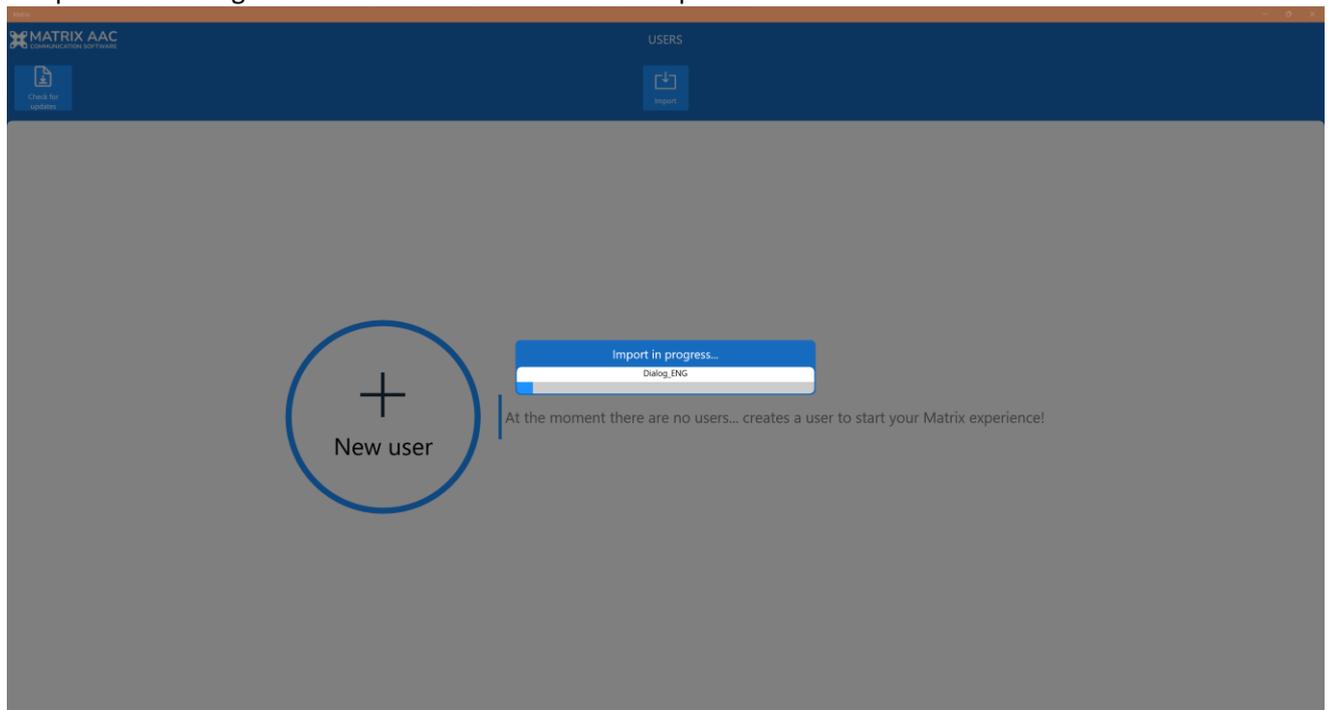
6. Adding Dialog Account

Currently, to import a user with its related facilities, you must follow this procedure:

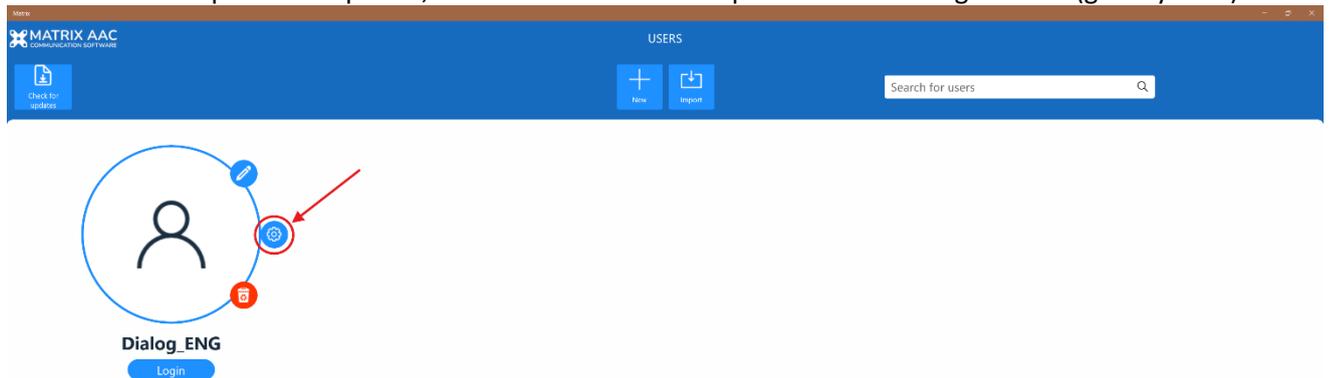
1. Click on “Import user”



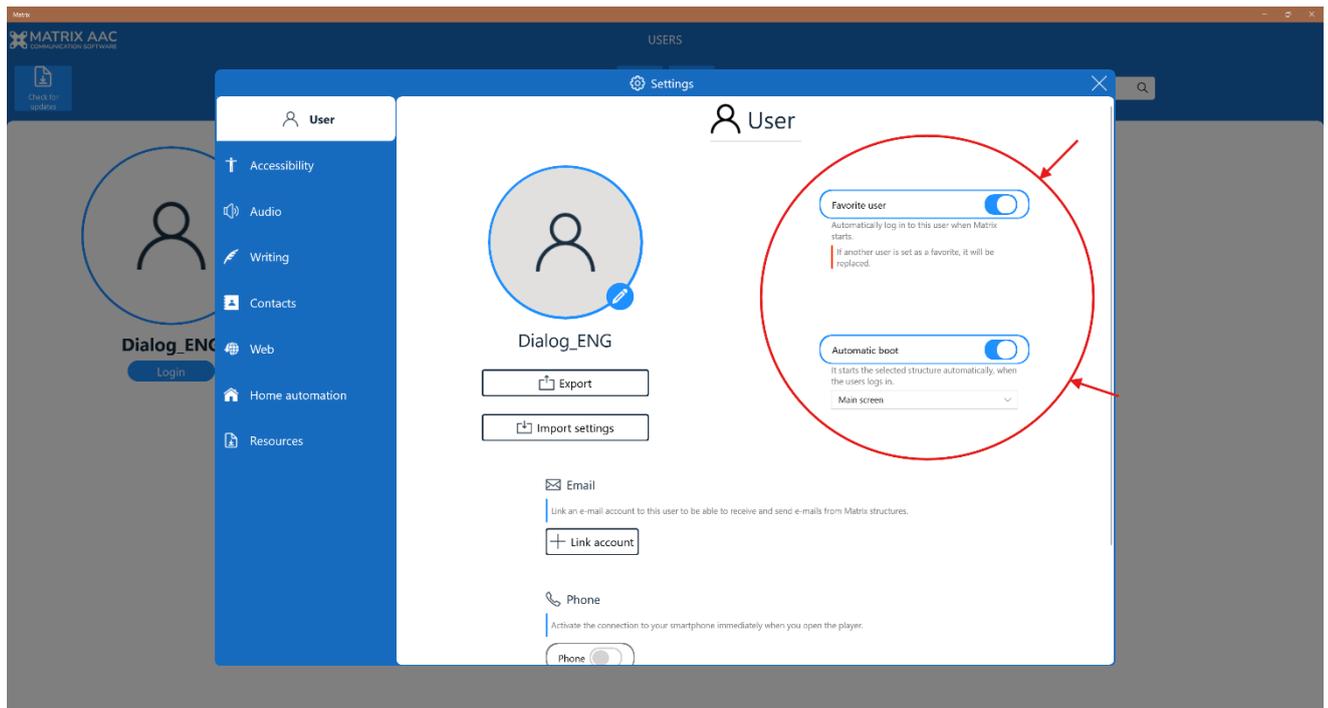
- Browse through the folders and select the .umtx file downloaded at the 3rd point. Then the import process will begin. It takes around 2 minutes to complete.



- When the import is completed, select the user and then press on the settings button (gear symbol).



- Then select "Favorite User" and automatic boot, with the structure named "Main Screen"



5. Then feel free to edit the voice. To change it go into “Audio” tab, then press change voice and choose the one you prefer.
6. Then feel free to use your preferred Accessibility mode. If you want to use the DEye eyetracker device, you need first to activate the “Eye tracking” accessibility mode and then enter its code.